



Online payments and communication for schools



▶ Income Management

▶ Dinner Money Administration

▶ Parent Communication

▶ Advanced Meal Booking



Schools become cashless with ParentPay

Many schools now recognise the clear benefits of moving to a safe, secure and convenient online payment method for the school, pupils and parents.

ParentPay can:

- ▶ Reduce administration and improve efficiency
- ▶ Help manage and reduce parent debt
- ▶ Ensure money is spent as intended
- ▶ Increase school meal income
- ▶ Help reduce anti-social behaviour

'ParentPay is one of the best things that I have introduced to school'

Business Manager; Bridgetown Primary School

'ParentPay is central to everything I do'

Office Administrator; Corpus Christi Roman Catholic Primary School

'ParentPay? Love it, love it, love it'

Business Manager; Theale Green Community School



More schools trust ParentPay

Used in 5,000 schools across 200 local authorities, ParentPay is the market leading online payment solution trusted by more schools as the proven solution. 8 out of 10 schools choose ParentPay because other schools recommend it.

Lowest cost of ownership in the UK

ParentPay's unique payment service is saving schools 25% on transaction fees compared with other systems. The Annual Service Fee includes a support contract and all new features, enhancements and upgrades at no extra cost.

Socially inclusive and fully secure

Schools can become 100% cashless by offering online card payments as well as cash payments at 25,500 local PayPoint stores. ParentPay is security certified under PCI DSS and is compliant with all Data Protection legislation, giving schools complete peace of mind.

Parent communication and payments in one

ParentPay can notify parents of new items, send payment reminders or create detailed trip letters direct from the payment system. School managers can send personalised letters, emails and text messages in just a few simple clicks.

Comprehensive, school focused software

With over 12 years experience in school online payments, ParentPay is designed by schools, for schools, to work the way schools want to. Our customer support team understand schools' challenges and can help them get the best from our software.





Our solution is helping schools save time and money

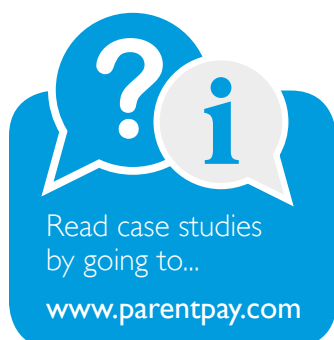
Redirecting valuable staff resource away from counting cash and chasing debt improves efficiency and saves schools money. Increasing uptake of meals and activities can help balance school budgets. Encouraging FSM uptake can help leverage the pupil premium. Schools find so many ways to save time, money and resources with ParentPay.

The trusted partner for schools across the UK

ParentPay has 12 years of experience in school online payments and a 90 strong team to support our schools, with knowledgeable staff who have worked in school finance and administration. Combined with the most powerful software, a proven track record and the lowest cost of ownership of any solution, our schools are in safe hands.

Transform school income collection

- ▶ No more counting cash
- ▶ No more bounced cheques
- ▶ Automatic payment reminders
- ▶ Track income and reduce debt
- ▶ Allocate payments automatically
- ▶ Easily reconcile bank statements
- ▶ Streamline admin processes
- ▶ Cancel cash collection services
- ▶ Give parents what they want



“ Our school saves £15,000 per annum by using ParentPay enabling us to redirect valuable staff time ”

Business Manager, Theale Green Community School



What can ParentPay do for schools?

Online payments with enhanced features

Parents and staff can pay online by debit or credit card for all school items. Schools can easily create and list new items, manage payment amounts and due dates, and allocate items to specific groups of pupils.

- ▶ School meals
- ▶ Trips and clubs
- ▶ Wrap around care
- ▶ Music and swimming lessons
- ▶ Uniform and school shop items
- ▶ Exam fees, lettings or other income

“ We had 80% of parents online in 3 months and improved uptake of school activities ”
Administrator, Burnham Grammar School

Enhanced features include collecting parental consent online and automated alerts to notify parents when there's something new to pay for. The online calendar lets parents book the dates and selections they want - whether for meals, clubs or after school care.

Complete income management of all parental income

In addition to online payments, cash based families can pay at local PayPoint stores with a payment card or personalised barcode letter that prints straight from ParentPay. Cash and cheques received in school can be recorded and income is automatically allocated to the pupil and item - saving school time. Income received online or via PayPoint is settled directly to multiple bank accounts, ensuring accuracy and security.

Parents access their own secure portal

Each parent has their own secure account with items for payment, online menus, a calendar for making bookings, payment history, meal account statements and children's meal choices – all in one place accessed through a single login. All parent payments can be made in one transaction no matter which bank account is receiving the funds, or how many items are paid for.

Sophisticated reporting with complete audit trails

Reports help schools track income, sorting by account codes, item, date and payment method. Bank reconciliation reports provide a full audit trail and settlement statements detail transaction charges by item, cost centre and bank account.



Dinner money administration for schools and caterers

Flexible meal management tools

ParentPay Dinner Money helps schools collect, manage and administer their meal income, with sophisticated management tools and powerful online reporting for schools, kitchen staff and caterers.

Handling FSM without the hassle

FSM information is imported directly from the MIS, so updates to eligibility are notified and applied automatically. FSM uptake is recorded daily by the system and simple reports show how uptake changes over time.

Helping schools reduce debt

Real-time reports show pupil balances and highlight debt. Parents can request email and text balance alerts and ParentPay generates debt reminders for schools to send by email, text message or letter.

Advance meal booking and cashless catering integration

Whether linking to a till system in school or offering meal booking and menu selection to parents online, ParentPay has the solution that works the way schools and caterers want.

- ▶ **Cashless catering choice**
Integrates with over 30 different systems
- ▶ **Maintain pupil balances**
Real-time updates to meal accounts
- ▶ **Automated till updates**
Syncs pupil data and payments seamlessly
- ▶ **Meal choices online**
Parent access through their secure portal
- ▶ **Advance meal booking**
Parents select the days they want
- ▶ **Menu selection**
Make choices at home or in the classroom
- ▶ **Keep to deadlines**
Full control over cut-off dates and times
- ▶ **Manage whole contracts**
Central booking and income reports

Increase meal uptake

“ParentPay has contributed greatly to a very successful project; meal uptake has increased by 26%”

Stephen Hetenyi,
Gloucestershire County Council

“ParentPay has played a significant role in helping increase meal uptake in schools we cater for”

Mike Ward,
Edwards and Ward

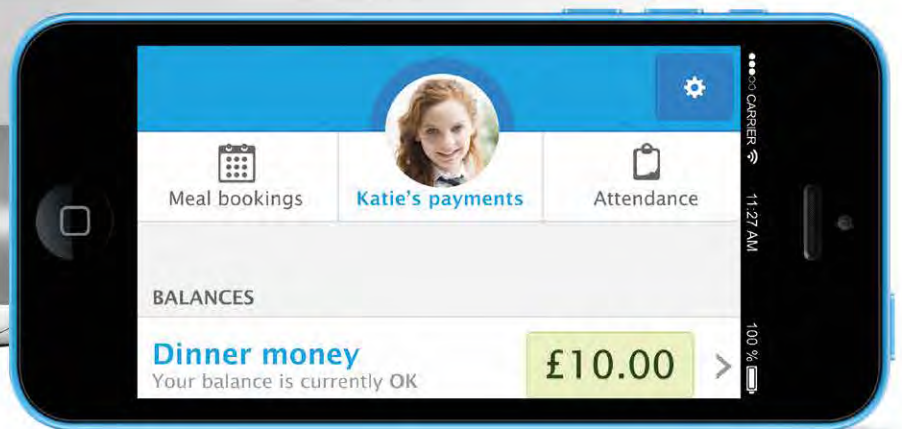
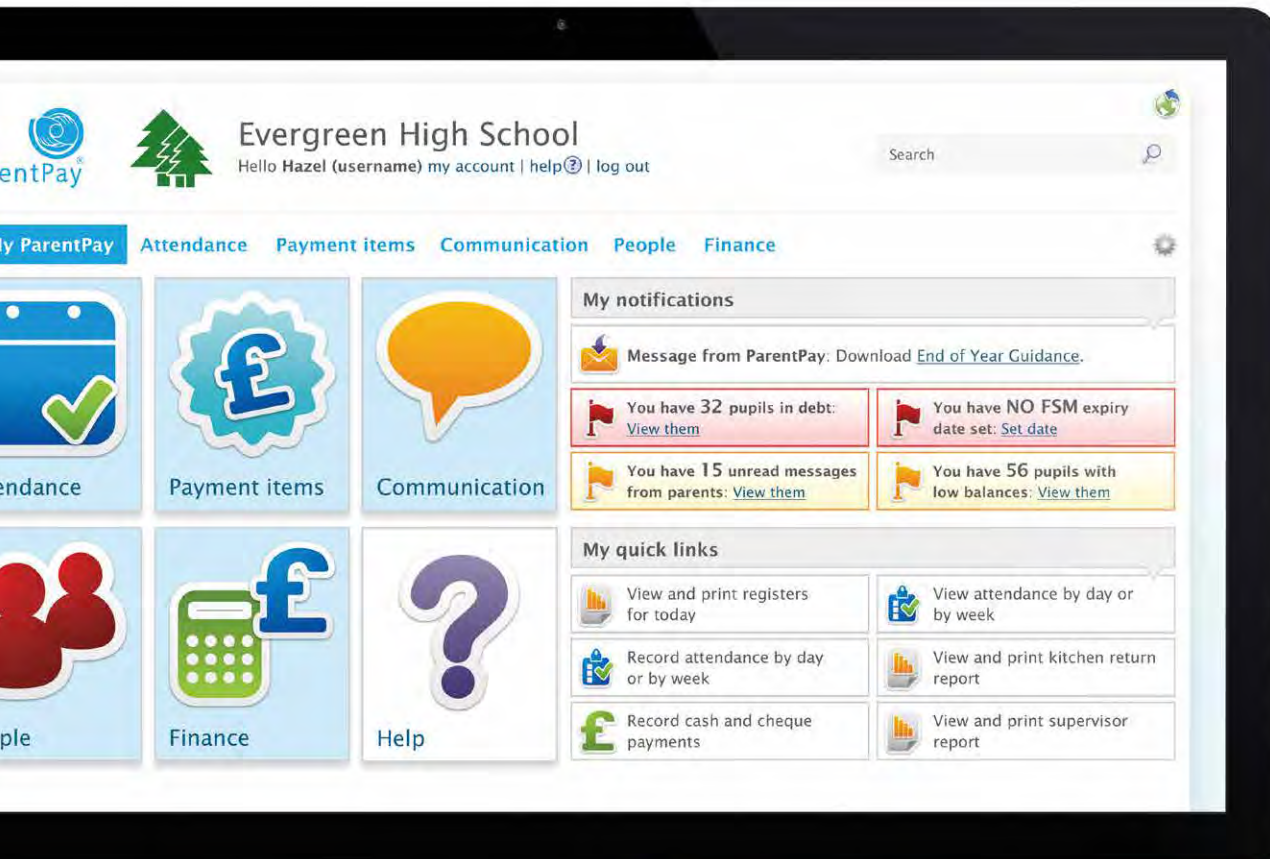
“We saw an increase in healthy meals uptake from 9,500 to 14,000 meals per day”

Allyson Lloyd,
Croydon Council



ParentPay for Schools

ParentPay is a simple, easy to use payment collection solution designed by schools, for schools. The latest release cements ParentPay's reputation as the most powerful and most trusted online payment solution for schools.



▶ School Payment Collection

ParentPay offers a powerful yet simple online payment and income management solution. School staff can easily create a full range of items for payment and inform parents by email and SMS. The item summary details payments received and amounts outstanding, so schools can easily see who has and hasn't paid.

The screenshot shows the ParentPay interface for Evergreen High School. The user is Hazel (hazelgreen65). The main navigation includes My ParentPay, Attendance, meals & events, Payment items, Communication, People, and Finance. The current view is for a payment item titled 'Ski trip' (Ski trip to French Alps). The interface displays a summary, details, payment status, and recent payments.

Simple Debt Management
Reports detail amounts outstanding or overdue. Payment reminders and balance alerts can be sent to parents via email and SMS.

Flexible Payment Collection
Configurable items make collecting all income quick and easy. Set costs, due dates or add payment schedules for larger items. Income can be settled to more than one bank account.

Total Income Management
At-a-glance reporting helps schools accurately monitor income against items. Summaries include online payments, PayPoint and cash & cheques received in school.

Payment Item Details:

- Type: Single fixed cost payment
- Assigned to: 17 people
- Due date: n/a
- Default amount: £10.00
- Bank account: Marsden Test School Account

Payment Status:

- Paid: 82%
- Unpaid: 18%

Payment Breakdown:

- £33500.00 paid
- £7200.00 unpaid

Recent Payments (2 in total):

Date	Name	Year	Reg
08/10/2013	Florence [Name]	11	Deer
08/10/2013	Jacob [Name]	11	Deer

Meal Management

ParentPay's powerful suite of dinner money administration tools reduces the time taken to collect and manage school meal income. Used stand alone or integrated with a cashless catering system, meal management is quick and easy for schools and caterers.

The screenshot shows the ParentPay website for Evergreen High School. The user is logged in as Hazel (hazelgreen65). The main navigation bar includes: My ParentPay, Attendance, meals & events, Payment items, Finance, People, and Finance. A secondary navigation bar includes: Attendance, Booking and selection, Kitchen numbers, Other menus, Reports, and Settings. The main content area lists several options with icons and brief descriptions:

- Attendance, meals & events**: Record attendance and bookings, print registers, manage and report meal numbers and FSM, manage menus and monitor tills
- Attendance**: Record attendance
- Booking and selection**: Record bookings and selections
- Kitchen numbers**: Record cooked and served meal numbers
- Other menus**: Enter non-selection menus
- Reports**: View meal and event activity, selection and canteen till reports
- Settings**: Manage menus, meal prices, card orders and FSM settings

Balances & Attendance
Combine meal patterns, bookings and MIS attendance to accurately maintain account balances for pupils and staff, including FSM.

Caterer Reports
Automated reports ensure accurate meal numbers get to the kitchen every morning without burdening office staff.

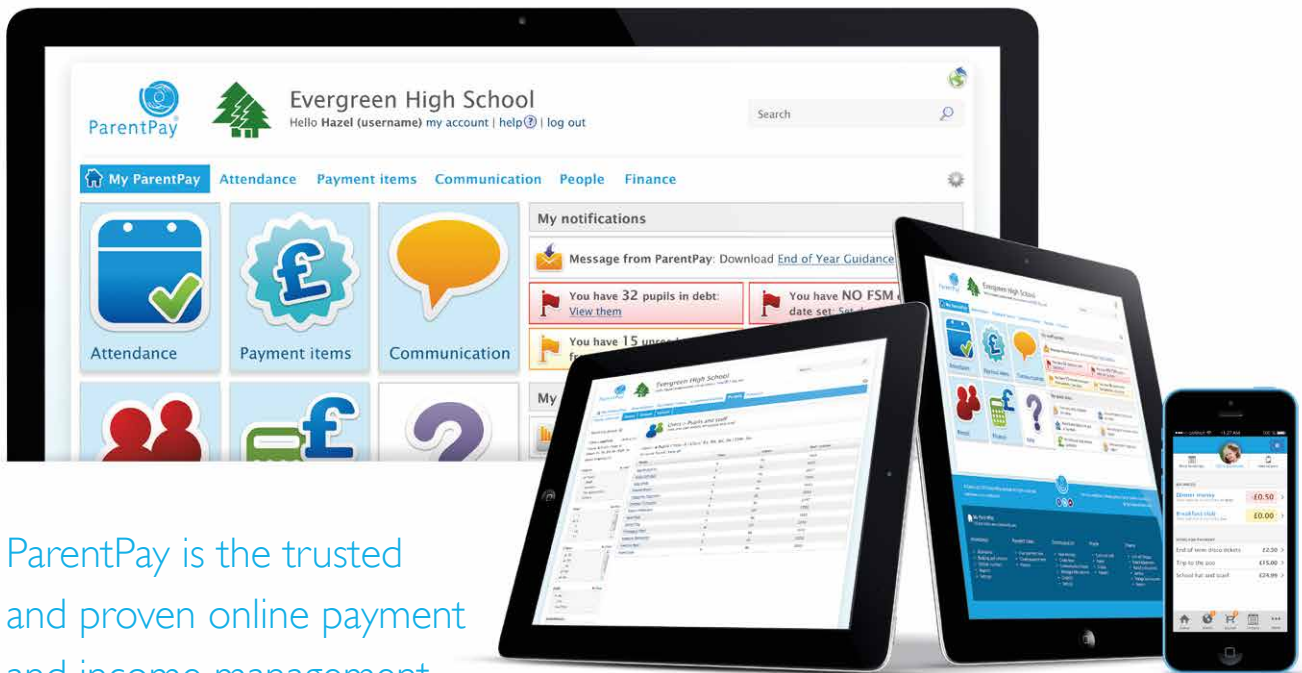
Meal Booking & Menu Selection
Parents can book online or select meal choices to cut administration, aid meal planning and help reduce waste.

The screenshot shows a weekly meal booking interface. At the top, there are navigation options: « Previous, Change consumer, Next » and « Previous, Change week, Next ». The main content is a grid of meal options for the week of Monday 4 Nov to Friday 8 Nov. Each day has a list of meal choices with icons for information and booking. At the bottom, there are buttons for "Back to previous step", "No changes to revert", and "No changes to save".

Mon 4 Nov	Tue 5 Nov	Wed 6 Nov	Thu 7 Nov	Fri 8 Nov
Ham and Tomato Pasta Bake served with Crusty Bread and Sweetcorn	Chicken and Sweetcorn Lasagne served with Garlic Bread and Salad	Roast Chicken served with Roast Potatoes, Sage and Onion Stuffing, Mixed Vegetables and Gravy	Minced Beef Pie served with Mashed Potato, Broccoli, Cauliflower and Gravy	Oven Baked Jumbo Cod Fingers served with Chips, Peas and Tomato Sauce
Tomato and Vegetable Pasta Bake	Roasted Pepper and Spinach Lasagne	Vegetable Burger	Vegetable Pie	Cheese and Onion Lattice Finger
Baked Potato with Cheese and Baked Beans	Baked Potato served with Cheese and Coleslaw	Baked Potato served with Tuna and Sweetcorn	Baked Potato served with Savoury Mince	Baked Potato served with Cheese and Baked Beans
Apple Crumble and Custard	Fruit in Jelly	Fruit Yoghurt	Fruit Sponge and Custard	Pears and Chocolate Sauce



ParentPay for Schools



ParentPay is the trusted and proven online payment and income management tool for school managers. ParentPay's unique features help schools to become 'fully cashless', delivering greater benefits to schools and parents.



MIS Data Import

ParentPay integrates with all leading MIS; ensuring pupil records are automatically imported with seamless updates of key information such as registration groups, parent contacts or FSM status.



Integrated Communication

Fully integrated school communications ensures parents can view important messages and receive balance alerts or reminders via SMS or email through the ParentPay mobile APP or on other devices.



Advanced Bookings & Selections

Parents or staff can book meals, make menu selections or reserve places at after-school clubs: helping reduce administrative burdens on school staff and offering parents convenience and peace of mind.



Powerful Reporting

ParentPay's comprehensive set of financial reports ensures schools can monitor, manage and reconcile all income received. School managers can quickly access a wealth of payment records, statements and custom reports to assist in financial reconciliation, debt management and auditing.

Dynamic Search & Filtering

The latest dynamic cross-site search facility enables school staff to easily find the right information. Find related pupils, payment items or messages and filter search results to get to the answer quickly.

Flexible Reporting

Custom real time reporting options provide powerful access to the right data to aid day-to-day management as well as end of year financial reporting, audits and banking reconciliation.

Service name	In favour of	Year	Reg. group	Amount	Paid date	Means	Actions
	Forename Surname						
School fund account	Naomi Thomas	1	1A	£10.00	03 Dec 2013 15:48:32	Visa	View receipt / make refund
School fund account	Leanne Bell	1	1C	£10.00	06 Dec 2013 09:55:13	Other	View receipt / make refund
School fund account	Leanne Bell	1	1C	£10.00	06 Dec 2013 12:01:24	Other	View receipt / make refund
School fund account	Leanne Bell	1	1C	£10.00	10 Dec 2013 14:52:18	Other	View receipt / make refund

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 Get help with ParentPay

ParentPay for Parents

ParentPay for Parents is easy to use enabling parents to quickly pay schools online for a range of items whilst receiving important school communications. Continually evolving, parents can make payments and access information on their laptop, tablet or mobile devices.

The image shows a screenshot of the ParentPay website interface. The page is titled "ParentPay - ParentPay" and features a navigation menu with options like "Home", "Pay for items", "Make bookings", "Transaction history", "Menus & choices", and "Communications". A user is logged in as "Hello, Clint (username)" with options to "View / edit your profile" and "Log out". A "Basket" shows 0 items. A message from ParentPay states: "Your account needs to be verified. Please follow the online instructions to verify your account now." The main content area is divided into sections: "I want to..." with links to homepage, pay for items, bookings, transaction history, menus, and communications; "ParentPay support" with search and tour options; "ParentPay community" with social media links; "Items due for payment" with a table of items; "Recent payments" with a table of transactions; and "Alerts & Communications" with a list of messages. A "Checkout" button is visible. At the bottom, there are logos for "Verified by VISA", "MasterCard SecureCode", and "Payments Accepted VISA".

One Login
Parents can access all their information through one login even if their children attend different schools. The smart checkout means paying just once for items across schools, making life simpler for parents and helping to reduce transaction charges for schools.

Integrated Payment & Communication
Parents see items for payment, balance alerts and important messages sent by school alongside a summary of their recent transactions: reducing school enquires helping ensure that children never miss out on an important trip or event.

Due date	Description	Amount	Balance
01/11/11	School Meals New...	£15.00	-£11.50
10/11/11	£500 Ski trip: Steve	£300.00	£200.00
15/11/11	Late library book fin...	£1.50	N/A
20/12/11	Disco ticket: Sarah	£10.00	£0.00
N/A	School fund donat...	£15.00	N/A

Date	Amount	Type	Details
01/11/11	£50.00	Cheque	1 item Meal top...
01/10/11	£15.00	PayPoint	1 item Maths re...
01/09/11	£10.00	Card	5 items Theatre...
01/08/11	£2.50	Cash	3 items Library...
01/07/11	£2.50	Cheque	1 item SMS top...

Date	Subject
01/11/11	Balance alert - Below £5 Tom: School...
01/10/11	Email - St George's Ski trip invite
01/09/11	Text - St George's Ski trip costs
01/08/11	New - Chalfont St Gi Theatre trip
01/07/11	Letter - St George's Ski trip confirmati...



Parent communication and online payments in one

Full featured income management, security certified online payments, socially inclusive PayPoint collection and Data Protection compliant parental communications.

The UK market leader brings schools a comprehensive service that is trusted, proven and constantly delivers value - all at the lowest cost of ownership in the market.

Parent communication



Share existing MIS parent data

Data is refreshed automatically from the MIS into one online system so that schools save time and money

Regular updates to contact data

Regular parental access means constant updates to contact data, with an email and mobile number verification service

Targeted messaging

Easily filter recipients by pupil group, activity, payment status or account balance to keep messages relevant and specific

Data Protection compliant

MIS import filters, parent activation and data verification ensures consent and means messages only reach intended recipients

Online payments



Complete income management

Collect, track and reconcile all income in one system with PayPoint cash payments to create truly cashless schools

Advance booking calendar

Parents can book clubs, after-school care or school meals straight from the calendar further reducing the administration burden

Sophisticated features

Trip management, dinner money administration, online shop, cashless catering and finance system integration

Certified Security to inspire trust

The only service with Certified Security, Data Protection compliance and managed collections for safe, low-cost payments

Start now with an online demonstration www.parentpay.com

Total Income
Management



Dinner Money
Administration



Parent
Communication



Advanced
Meal Booking

“ Since introducing ParentPay, my office staff are able to concentrate on far more important tasks ”

Headteacher, Atwood Primary School

“ Parents like the convenience of being able to pay when and how they want ”

Business Manager, The Blue School

“ We have seen our FSM uptake increase from 50% to 95% since introducing ParentPay ”

Business Manager, Theale Green Community School

www.parentpay.com

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